



Our vision is to become the best facilities services provider in the world and we aim to achieve this by fulfilling our mission - to make people and places the best they can be.

Rob Legge, Group CEO





OUR WHO, WHAT, WHERE, **HOW AND WHY...**

OCS self-delivers facilities services. This model enables our teams to achieve the industry-benchmark quality standards that deliver the best outcomes for colleagues, customers and communities.

130,000 Colleagues

- Facilities Management
- Cleaning
- n Pest Control
- **%** Hard Services
- Security Catering



Where
UK & Ireland, Europe, APAC & Middle East





BEST PRACTICE

Built on a foundation of good governance and over 125 years of experience, training, and innovation.



BEST PRODUCTIVITY

Maximising output through optimised facilities that work for you, your teams and customers.



BEST RESILIENCE

Maintaining operations through diligence, advanced technology, and planned prevention for continuity.



BEST EXPERIENCE

Consistently delivering the tiniest details to leave a positive and memorable lasting impression.



Delivering the **Best Outcomes** for colleagues, customers, and communities. 💥



WHY: OUR PURPOSE

Because everyone should have the best conditions and opportunities to thrive.



VIVING OUR TRUE VALUES

TRUST 🤲

Honesty, Consistency and Quality

Built and sustained through openness and communication.

UNITY

Inclusive, diverse and together

One team that works for the betterment of each other.

RESPECT __

For people, planet and purpose

The starting point and ongoing focus of every interaction.

EMPOWERMENT /

Dynamic, focused and constant

Providing tools and skills to achieve great things together.

HONOURING OUR COMMITMENTS



We will prioritise safety at all times.



We will maintain the highest levels of quality.



We will champion inclusion and celebrate diversity.



We will deliver measurable ESG impact.



We will only do business in the right way.



Retain, Grow, Gain is our commitment to investing in long-lasting relationships, empowering colleagues, and continuously improving to drive exceptional customer value and shared success for our colleagues, customers, and communities.

FOR GENERATIONS TO COME 👍



As one of the world's longest-serving facilities services provider, OCS embeds 125 years of experience and expertise into every self-delivered service. This heritage, the dedication of 130,000 colleagues, and our ability to evolve uniquely position OCS as the facilities management team most equipped to achieve the best outcomes for colleagues, customers, and communities - for generations to come.

Welcome to **NextGen FM® Facilities Evolution** for 125 Years.









TRUE. Values.



















