

Anti-Fraud Statement.

Fraud is a wrongful or criminal deception intended to benefit the organisation or result in financial or personal gain. Fraud may be committed by individuals internal or external to OCS. Fraud is serious and diverts resources away from delivering services to our customers.

We are committed to the highest standards of openness, integrity, and accountability.

We will not tolerate fraud, or anyone involved in it, and are committed to reducing the risk of fraud to the lowest possible level.

We expect all colleagues to maintain a high degree of integrity in their decision making and day to day duties. We expect our colleagues to exercise the highest standards of corporate and personal conduct.

We ask colleagues to be alert to the possibility that unusual events or transactions could be warning signs of fraud. Colleagues should provide details immediately to a line manager, if they suspect that a fraud or irregularity has been committed or see any suspicious acts or events.

We have a strong commitment to preventing and detecting fraudulent behaviour. If fraud is suspected, we will investigate it professionally and thoroughly.

Reporting Suspected Fraud

You can report any suspected or actual acts of fraud or other concerns involving OCS in confidence.

- Email any concerns to compliance@ocs.com
- Via our whistle-blowing provider [Safecall using the portal](#)
- Or by calling the numbers published on [Safecall here](#).

