UK&I Quality, Health, Safety & Environment Policy Statement

This policy statement sets out our commitment to achieving Worldclass quality, health, safety and environmental (QHSE) standards across our organisation and applies to all colleagues in our operating countries.

We are dedicated to delivering quality facility management services to our customers in a responsible manner, which safeguards the health and well-being of our colleagues, contractors, and the public, whilst operating sustainably and promoting the welfare of the communities in which we operate.

The UK&I Executive Committee is responsible for implementation of this policy and for assuring that the appropriate organisation and resources are in place to help us achieve our goals.

Our culture and approach to health, safety and environmental management aligns with our core vision and business values and seeks to comply with at least the minimum of applicable legislation and other legal requirements, in the Countries that we operate.

We operate an integrated Quality, Health Safety & Environmental (QHSE) Management System, certified to relevant ISO standards, which underpins our vision and culture and is fundamental to the reduction of inherent business EHS risks and the quality of our service offering. We will set goals and objectives, centered on exceeding the expectations of our customers, and periodically review, measure and report on our performance to promote a continuous improvement approach.

As an environmental steward, we commit to protecting the environment and to the prevention, or control of pollution. We acknowledge the global climate crisis and have set science-based targets to help us achieve net-zero by 2040. We recognise the importance of addressing climate change and its potential impacts on our operations, stakeholders, and the environment. By integrating climate change considerations into our risk management processes, we aim to contribute positively to global climate action efforts and ensure the long-term sustainability of our operations

We foster a positive culture and awareness amongst colleagues by providing them with the appropriate education and training to work safely, avoid injury and protect the environment, and encourage engagement by providing multiple channels to raise concerns and opportunities to be directly involved with QHSE programs, activities, and initiatives.

Active involvement of all colleagues and stakeholders is important to allow us to positively manage EHS risks and identify opportunities within the management system that will improve our quality, health, safety and environmental systems and culture.

We encourage business leaders to engage with customers, colleagues, contractors and other stakeholders to bring about collaboration, cooperation and mutual understanding on QHSE matters and to ensure that our integrated management system delivers against their needs and expectations.

We strive to create a culture of accountability, commitment and engagement amongst all of our colleagues to enable us to meet our vision and policy goals.

Everyone, at all levels of our organisation, is accountable and responsible for quality, health, safety and environmental compliance and adherence to this policy. EHS excellence is an integral part of our culture and a driver of sustainable growth.

2nd January 2025

Daniel Dickson

Daniel Dickson. *Chief Executive Officer UK&I*

TRUE.Values.

Kieron Higgins

Kieron Higgins. *Director of QHSE UK&I*