

# UK&I Waste and Resource Management Policy Statement

**This policy statement sets out our commitment to achieving best practice waste and resource management standards across our organisation and applies to all colleagues and contractors in the UK and Ireland.**

We are dedicated to delivering quality facility management services in a responsible manner, prioritizing environmental protection, service quality, and compliance with all applicable environmental (and waste) legislation and regulatory standards.

Our commitment involves the efficient and sustainable management of waste. Our aim is to minimise waste generation, encourage recycling and reuse, and where possible recovery, to ensure responsible and safe disposal practices for all waste streams, including hazardous waste in line with the waste hierarchy.

The UK&I Executive Committee is responsible for implementation of this policy and for assuring that the appropriate organisation, roles, responsibilities, and resources are in place to help us achieve our goals.

We strive to implement waste reduction strategies and foster a culture of sustainable waste management among our employees, contractors and other stakeholders. We do this through leadership, training and toolbox talks. We follow the waste hierarchy (prevention, re-use, recycling, recovery and disposal) in our waste management practices. We will ensure the safe handling and storage of waste across our areas of responsibility to prevent harm to people and the environment.

## **Fulfilling our commitments involves:**

### **1. Compliance**

We will comply with all relevant waste legislation and regulations, ensuring that our practices align with legal requirements.

### **2. Zero waste to landfill**

We operate a zero waste to landfill policy across our estate through our waste management providers. All efforts are made to divert waste from landfills through responsible waste management practices across our own and customers' portfolios.

### **3. Waste minimisation**

OCS recognises its responsibility to limit the volume of waste generated wherever operationally feasible. We prioritize the reduction of waste at the source through efficient practices and resource-conscious decisions. OCS is committed to managing and minimizing packaging waste arising from our activities and within our supply chain. We actively seek sustainable packaging solutions and collaborate with suppliers to reduce unnecessary packaging materials.

**4. Resource minimisation and efficiency**

We strive to adopt and embed Circular Economy principals, including a life cycle approach towards products and materials which would normally be disposed of by reusing and repurposing the asset. Whenever reasonably practicable and safe to do so, OCS seeks to maximise the use of products thereby extending the life cycle of materials and reducing overall waste output. We will also reduce the amount of resources that we use by ensuring we only purchase goods when necessary and look for sustainable solutions such as refillable and reusable products.

**5. Recycling initiatives**

We are dedicated to increasing recycling rates – this involves the implementation and promotion of waste minimisation and recycling programs across our operations.

**6. Single Use Plastic**

We are committed to reducing and ultimately eliminating the use of Single Use Plastic from our operations and services by working with our suppliers towards finding alternative solutions that will help to reduce waste and minimise negative impact on the environment.

**7. Awareness and training**

We ensure that all employees are adequately informed and trained in proper waste disposal procedures. This includes clear guidelines on waste minimisation, segregating waste streams to facilitate recycling and responsible disposal.

**8. Continuous improvement**

OCS continuously monitors, evaluates and reports on waste performance. We prioritize waste management options that align with higher tiers of the waste hierarchy, favouring reuse and recycling over disposal, and will take actions to address identified improvement opportunities. Where feasible, evolving our business practices to minimise waste generation and maximise resource efficiency.

This policy will be reviewed on a regular basis to ensure its effectiveness, and to ensure continual improvement of waste and resource management practices.

*Daniel Dickson*

Daniel Dickson  
Chief Executive Officer UK&I

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